

Amendments to the Claims:

This listing of claims will replace all prior versions, and listings, of claims in the application:

Listing of Claims:

1-11. (Canceled)

12. (New) A method of unlocking a mobile terminal that is locked to services of a mobile services provider, pre-programmed with a telephone number corresponding to a manufacturer of the mobile terminal, and pre-assigned an identification number corresponding to the mobile terminal, the method comprising:

the mobile terminal connecting to the manufacturer via the pre-programmed telephone number, transmitting an unlocking request that includes the pre-assigned identification number and requesting unlocking information from the manufacturer;

the mobile terminal receiving the unlocking information from the manufacturer; and

responsive to receiving the unlocking information from the manufacturer, the mobile terminal unlocking itself,

wherein the mobile terminal is no longer locked to the services of the mobile services provider.

13. (New) The method of claim 12 wherein the mobile terminal transmits the unlocking request via the mobile services provider.

14. (New) The method of claim 13 wherein the unlocking request is transparent to the mobile services provider.

15. (New) The method of claim 12 wherein the unlocking information is received via the mobile services provider.

16. (New) The method of claim 15 wherein the unlocking information is transparent to the mobile services provider.

17. (New) The method of claim 12 wherein the mobile terminal transmits the unlocking request and receives the unlocking information from the manufacturer on a speech channel.

18. (New) The method of claim 12, further comprising the mobile terminal receiving and displaying a confirmation message from the manufacturer indicating that the unlocking request is either approved or denied.